

MYWOOSAH WEB APP PROCESS FLOW

Before we begin building or designing, it is important to note that the webapp will be more like a SaaS platform and will have sequential flows alongside prompts and notifications. It will be divided into the following segments:

PARENT USER VIEW

Sign Up

During signup, users will go to www.mywoosah.com/signup to create their profiles. Profile creation will include keywords and phrases we make available to the user through drop downs, radio buttons, and checkboxes. Once completed, the user cannot proceed until they receive their matches.

The user would only be able to use free text in the description section. The requirements document will include profile sections later.

Profile Approval

The internal MyWoosah team will review profile for correctness and approve to send to matching or reject to send back to user to fix the affected areas.

Until a profile is approved, the user cannot receive matches.

Backend Matching

After a profile is approved, we would like an automated matching process through AI (our preferred option). The user will be matched based on the keywords and phrases selected during account creation to care provider profiles that match the same keywords and phrases in their area. For example, Non-Smoker, Infant Experience etc.

The matches will be reviewed by the internal MyWoosah team for accuracy before PUSHING it to the parent user.

Front End Match Display

Once CP matches are sent to the parent user, they will be displayed in a list in profile form, so the user can review all CP match profiles.

Match Approval

Parent users can approve or reject matches after reviewing their profiles.

When a match is approved, the user is immediately prompted to schedule a video interview.

When a match is rejected, the CP match falls off the parent user's CP match list.

Interview Scheduling

The user schedules a video interview with dates and times with the approved matches. We will encourage the user to schedule with all approved matches.

Interview Video Call

The parent user conducts the video interview. We will encourage the Parent user to interview with all approved matches.

Interviewed Match Approval

After a completed video interview, the parent user is prompted to accept or reject the CP match from the recently concluded interview. If rejected, the CP match falls off the match list for that user. If approved, the parent user is prompted to schedule a working trial with that CP.

Working Trial Scheduling

The parent user schedules a working trial with the CP match to include dates, times, location, and duration.

Working Trial Approval

After the working trial is complete, the parent user is prompted to accept or reject the match. If the user rejects the match, the match falls off her CP match list. If the user accepts the match, the user gets a congratulations message of a CP placement, and then prompted to schedule their assignment schedule.

Assignment Scheduling

The user schedules one-time or recurring schedules for the placed CP to include dates, times, service type, location, duration etc.

CP USER VIEW

Sign Up

During signup, users will go to www.mywoosah.com/careers to apply to become a CP. After the application, that will include a profile creation, the application is sent to the MyWoosah internal team for review.

The user would only be able to use free text in the description section. The requirements document will include profile sections later.

Profile Approval

The internal MyWoosah team will review application & profile for correctness and approve to send to begin receiving matches or reject to send back to user to fix the affected areas.

Until a profile is approved, the user cannot receive matches.

Backend Matching

After a profile is approved, we would like an automated matching process through AI (our preferred option). The user will be matched based on the keywords and phrases selected during account creation to care provider profiles that match the same keywords and phrases in their area. For example, Full-Time or Infants

The matches will be reviewed by the internal MyWoosah team for accuracy before PUSHING it to the CP user.

Front End Match Display

Once Parent matches are sent to the CP user, they will be displayed in a list in profile form, so the user can review all Parent match profiles.

Match Approval

CP users can approve or reject matches after reviewing their profiles.

When a match is approved, the user waits for an interview schedule (as only parents can schedule a video interview).

When a match is rejected, the Parent match falls off the CP user's Parent match list.

Interview Schedule Approval

The CP user can approve or reject a video interview schedule from a Parent user match.

When the CP user approves a video interview request, then they wait for the video interview to happen.

When a CP user rejects a video interview request, the CP user can suggest a different schedule or outright reject the video interview request.

When a CP user rejects a video interview request outright, the Parent user falls off the CP user's Parent match list.

Interview Video Call

The CP user joins the video interview conducted by the parent match. We encourage the CP user to interview with all approved parent matches.

Interviewed Match Approval

After a completed video interview, the CP user is prompted to accept or reject the parent match from the recently concluded interview. If rejected, the parent match falls off the match list for that user. If approved, the CP user waits for a working trial to be scheduled by the parent user (as only Parent users can schedule working trials).

Working Trial Scheduling

The CP user can approve or reject a working trial schedule from a Parent user match.

When the CP user approves a working trial request, then they wait for the working trial to happen.

When a CP user rejects a working trial request, the CP user can suggest a different schedule or outright reject the working trial request.

When a CP user rejects a working trial request outright, the Parent user falls off the CP user's Parent match list.

Working Trial Approval

After the working trial is complete, the CP user is prompted to accept or reject the match.

If the CP user rejects the match, the match falls off her Parent match list.

If the CP user accepts the match, the CP user waits for the parent user to schedule an assignment.

Assignment Scheduling

The CP user can approve or reject an assignment schedule from a Parent user match.

When the CP user approves an assignment request, then they wait for the assignment to happen.

When a CP user rejects an assignment request, the CP user can suggest a different schedule or outright reject the assignment request.

When a CP user rejects an assignment request outright, the Parent user falls off the CP user's Parent match list.