MYWOOSAH WEB APP PROCESS FLOW

PARENT USER VIEW

Working Trial & Service Request

Parent users can only schedule services during two stages:

1. After a successful video interview for a working trial
2. After a successful working trial for an assignment

Stage 1:

When a parent user clicks the end button to signify the end of a Video Interview, the platform should prompt the parent user to Reject or Approve the match.

If the user clicks Approve, then the platform displays a pop-up screen with a "Yay!! You like your match" then a Continue button (this is required, and the user must complete it in order to proceed).

After the user clicks continue, the platform should navigate to the Schedule Working Trial Screen to schedule their working trial.

The following are the items on the Schedule Working Trial screen:

1. Trial Date(s): Display a calendar with the 12 months of the year, seven days of the week (starting with Sunday), and the calendar date numbers.
    a. The user cannot schedule on a day earlier than the present date.
    b. The user cannot schedule on the same day.
    c. The earliest the user can schedule is at least a day in the future.
    d. The user can only schedule a maximum of two days.
    e. The user can skip days on the calendar. For example, the user can select Day 1 and Day 5, skipping through Days 2,3, and 4.
2. Trial Start and End Time: Display a clock with the hours and minutes in a day.
    a. The user can select the start and end time.
    b. The start time cannot be earlier than the end time.
    c. The trial time must be a minimum of 4 hours per day.
3. Trial Address: Display a Google map field that allows the user to search and or type in their address.
    a. The user should be able to search by zip code.
    b. The user should be able to type in their address to include:
        i. Address line 1
        ii. Address line 2
        iii. City
        iv. State (Drop Down of all 50 States)
        v. Zip Code

4. Save or Edit Buttons: The user should be able to save or edit the entire information they just created.
5. Once the user saves, a notification is sent to the CP match.

Stage 2:

When a parent user clicks the end button to signify the end of a working trial, the platform should prompt the parent user to Reject or Approve the match.

If the user clicks Approve, then the platform displays a pop-up screen with a "Congratulations!! You have a match" then a Continue button (this is required, and the user has to complete it in order to proceed).

After the user clicks continue, the platform should navigate to the Schedule Your Service Screen to schedule their service assignment.

The following are the items on the Schedule Your Service screen:

6. Assignment Type: Options are (One-Time or Recurring). These options should be check-boxes or radio buttons. Only one selection can be made.
7. Service Type(s): Options are (Care, Drive, Learn, and Share). These options should be check-boxes or radio buttons. Multiple selections can be made.
8. Assignment Date(s): Display a calendar with the 12 months of the year, seven days of the week (starting with Sunday), and the calendar date numbers.
   a. The user cannot schedule on a day earlier than the present date.
   b. The user cannot schedule on the same day.
   c. The earliest the user can schedule is at least a day in the future.
   d. The user can click on and skip multiple days. For example: The user can select 1,2,4,6,7 (skipping day 3 and day 5 in that week). This is only possible if they select Recurring under Assignment Type.
9. Assignment Start and End Time: Display a clock with the hours and minutes in a day.
   a. The user can select the start and end time and can create multiple shifts. For example, on day 1, the user can start the first schedule at 6am and end it at 10 am. On the same day start another shift at 3pm and end it at 7pm.
   b. The start time cannot be earlier than the end time.
   c. Time selections must be in hourly increments.
10. Assignment Address: Display a Google map field that allows the user to search and or type in their address.
    a. The user should be able to search by zip code.
    b. The user should be able to type in their address to include:
       i. Address line 1
       ii. Address line 2
       iii. City
       iv. State (Drop Down of all 50 States)

              v. Zip Code
- c.
- d. The user should be able to save this address as Permanent Service Address or One-Time Address.
- e. The user should be able to name their saved addresses. That way they can select addresses in the future without re-entering the details. For example, when the user selects Home, then it should populate the address under the home name.
11. Save or Edit Buttons: The user should be able to save or edit the entire information they just created.
12. Once the user saves, a notification is sent to the CP match.

Billing & Payment

Billing & Payment comes before a user can schedule a working trial or service request. So, the user must enter payment information before scheduling a working trial or a service request.

To enter this information, the platform should navigate to the Billing & Payments screen. Under the Billing & Payments screen, the following items should be displayed in radio buttons or checkboxes:

1. Plan Type: (Options include Self-Sponsored, Employer-Sponsored, Co-Sponsored, and Perks).
2. If the user selects Self-Sponsored, display the options below:
    a. ACH (Under ACH, display the payment form with the details below):
        i. Account Type (Options are Checking and Savings)
        ii. Bank Name
        iii. Account Number (Digits only)
        iv. Routing Number (It must be at least 9 digits)
        v. Save Button
        vi. Below the Save Button, display this message "There is a $35 fee for returned payments."
    b. Credit/Debit Card (Under this, display the payment form with the details below):
        i. Card Type (Options Credit and Debit)
        ii. Name on card (Box should have First and Last Name)
        iii. Card Number
        iv. EXP Date (MM/YY)
        v. CVV
        vi. Billing Address. The user should be able to type in their address to include:
            1. Address line 1
            2. Address line 2
            3. City
            4. State (Drop Down of all 50 States)
            5. Zip Code

      vii. Save Button

     viii. Below the Save Button, display this message "There is a $35 fee for returned payments."

  c. FSA (Under this, display the payment form with the details below):
- i. Name on card (Box should have First and Last Name)
- ii. Card Number
- iii. EXP Date (MM/YY)
- iv. CVV
- v. Billing Address. The user should be able to type in their address to include:
  1. Address line 1
  2. Address line 2
  3. City
  4. State (Drop Down of all 50 States)
  5. Zip Code
- vi. Save Button
- vii. Below the Save Button, display this message "There is a $35 fee for returned payments."

3. If the user selects Employer-Sponsored, display the options below:
   a. Employer Name (Under display the drop-down list with all the employers)
   b. Plan Number (Display an alphanumeric field for the user to enter the plan number).
   c. Save Button
   d. (If the information is wrong or cannot be verified by the system, then the user cannot proceed).
4. If the user selects Co-Sponsored, then display the details below:
   a. Employer Name (Under display the drop-down list with all the employers)
   b. Plan Number (Display an alphanumeric field for the user to enter the plan number).
   c. Save Button
   d. (If the information is wrong or cannot be verified by the system, then the user cannot proceed).
   e. Display these options in checkboxes or radio buttons (ACH, Credit/Debit Card, FSA)
   f. If the user selects ACH (Under ACH, display the payment form with the details below):
      - i. Account Type (Options are Checking and Savings)
      - ii. Bank Name
      - iii. Account Number (Digits only)
      - iv. Routing Number (It must be at least 9 digits)

     v. Save Button
     vi. Below the Save Button, display this message "There is a $35 fee for returned payments."
  g. If the user selects Credit/Debit Card (Under this, display the payment form with the details below):
     i. Card Type (Options Credit and Debit)
     ii. Name on card (Box should have First and Last Name)
     iii. Card Number
     iv. EXP Date (MM/YY)
     v. CVV
     vi. Billing Address. The user should be able to type in their address to include:
       1. Address line 1
       2. Address line 2
       3. City
       4. State (Drop Down of all 50 States)
       5. Zip Code
     vii. Save Button
     viii. Below the Save Button, display this message "There is a $35 fee for returned payments."

  h. If the user selects FSA (Under this, display the payment form with the details below):
     i. Name on card (Box should have First and Last Name)
     ii. Card Number
     iii. EXP Date (MM/YY)
     iv. CVV
     v. Billing Address. The user should be able to type in their address to include:
       1. Address line 1
       2. Address line 2
       3. City
       4. State (Drop Down of all 50 States)
       5. Zip Code
     vi. Save Button
     vii. Below the Save Button, display this message "There is a $35 fee for returned payments."
5. If the user selects Perks: then display the details below:
  a. Employer Name (Under display the drop-down list with all the employers)
  b. Plan Number (Display an alphanumeric field for the user to enter the plan number).
  c. Save Button

d. (If the information is wrong or cannot be verified by the system, then the user cannot proceed).